



## **ElectraLED, Inc. Limited Warranty Statement**

ElectraLED, Inc. is pleased to provide the following warranties for pertinent product lines for the corresponding periods shown below. These warranties cover ElectraLED® LED based Lighting systems when installed by an approved and licensed electrician, installation contractor or other qualified installation vendor.

### **ElectraLED® Series Product Warranty**

ElectraLED, Inc. warrants that each of the following listed series products, when installed in compliance with ElectraLED installation instructions and review specifications, to be free from defects in material and workmanship and to operate from the date of purchase subject to the limited warranty time periods and the terms and conditions specified below.

If an ElectraLED series product lighting system fails to operate during the limited warranty period, ElectraLED, Inc. will provide a free replacement component in accordance with the terms and conditions set forth below.

### **ElectraLED Series Product Limited Warranty Time Period of 60 Months from Date of Manufacture**

- **Eclipse® series:** SELS, ELS, ELX, ECLS, EFDS, EFDX, SFAB, SFCB
- **Lite® series:** Vaporlite, Trulite
- **Helio™ series:** OH series
- **Signage™ series:** Flex, Genesis, MiniFlex
- **HB™ series:** Quad Hi-Bay
- **WSL™ series:** WSL, SL



## **ElectraLED Product Limited Warranty Terms and Conditions**

This limited warranty only applies when ElectraLED series products are: properly wired and installed, operated within the electrical values provided on the label, used in illuminated devices designed and approved for the application and in environmental conditions (temperature, humidity) within the normal specified operating range of the system. This limited warranty does not apply to any abnormal use or use in violation of any applicable standard code or instructions for use in installations including those contained in the latest National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), Standards for the American National Standards Institute (ANSI) or, if in Canada, the Canadian Standards Association (CSA). This limited warranty does not apply to lightning strikes, power surges, or overvoltage conditions. This limited warranty will not apply in the event of conditions demonstrating abnormal use or stress, including, but not limited to, under/over voltage conditions, excessive switching cycles or operating hours. This limited warranty will not apply in the event of users mishandling of product which includes dropping. Replacement of ElectraLED series products with LED components of other manufacturers will void the entire warranty. Modifications of any kind to the ElectraLED series products will void the entire warranty.

### **ElectraLED Warranty Product Claims**

Warranty claims must be filed in writing with ElectraLED, Inc. and submitted to [support@electraled.com](mailto:support@electraled.com).

### **ElectraLED Policy- Return of Defective Product**

After contacting ElectraLED, Inc., an RMA # will be issued so the purchaser can promptly return the ElectraLED product after receiving instructions regarding if, when and where to ship product. Failure to follow this procedure shall void this warranty. Note: This return policy is applicable solely to ElectraLED series products. In the event ElectraLED ships out the replacement product on the RMA before ElectraLED has a chance to examine failed products to be returned, ElectraLED may require a purchase order until examination of failed product is completed.

### **ElectraLED, Inc. Policy- Replacement of Product and Limits of Liability**

**THE FOREGOING SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF THE PURCHASER AND THE SOLE LIABILITY OF ELECTRALED, INC. FOR ELECTRALED SERIES PRODUCTS. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. IN NO EVENT SHALL ELECTRALED, INC. BE LIABLE FOR ANY OTHER COSTS OR DAMAGES, INCLUDING LABOR TO REPLACE ELECTRALED SERIES PRODUCTS, LOST PROFITS OR REVENUES, AND/OR INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES. ELECTRALED RESERVES THE RIGHT TO EXAMINE ALL FAILED ELECTRALED SERIES PRODUCTS TO DETERMINE THE CAUSE OF FAILURE AND PATTERNS OF USAGE AND RESERVES THE RIGHT TO BE THE SOLE JUDGE AS TO WHETHER ANY ELECTRALED SERIES PRODUCT IS DEFECTIVE AND COVERED UNDER THIS WARRANTY. ELECTRALED RESERVES THE RIGHT TO SEND OUT REFURBISHED PRODUCT OR NEW PRODUCT IF IT IS DETERMINED THAT PRODUCT SENT BACK ON RMA IS NOT REPAIRABLE.**